

ISO 9001:2015



DISHA COLLEGE, RAIPUR

Disha Park, Building 1, First Floor, Ram Nagar-Kota Marg,
Behind NIT and Hotel Piccadilly, Raipur (C.G.) 492010

E-mail: principal.dishacollege@dishamail.com
Web site: www.dcindia.in
Contact No. : 0771-4349400, 96300-04411

S.No.	Description	Page No.
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Feedback Available on Institute Website:

<https://dcindia.in/feedback.php>



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CERTIFICATE OF HEAD OF INSTITUTE



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Dr. A. K. Tiwari, Ph.D.,
Principal

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Disha College, Ram Nagar-Kota Marg, Raipur** affiliated to Pt. Ravishankar Shukla University has adopted a feedback system for the enhancement of academic performance and ambience of the institute by taking suggestions from stakeholders of each programme. The feedback has been taken from the following stakeholders:

1. Students
2. Teachers
3. Parents
4. Employers
5. Alumni

Based on the Feedback Analysis, Action Taken Report is prepared & corrective measures have been implemented. This eventually helps to fine-tune the teaching learning process and uplift the academic facilities. The Feedback Link, Analysis Report and Action Taken Report are made available in Our Website.


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Feedback available on the Website

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Feedback & Action Taken Report Available on Institute Website
<https://dcindia.in/feedback.php>

The screenshot shows a web browser window displaying the Disha College website. The browser tabs include 'Inbox - prafullayyas@gmail.com', 'WhatsApp', 'ER605', 'matrix nenx-416 - Google Sea...', and 'Disha College | www.dcindia.in'. The website URL is 'dcindia.in/feedback.php'. The website header features a navigation menu with items: 'Registration for Voter ID Card', 'NAAC', 'Library', 'Alumni', 'Grievance', 'Feedback', 'Screen Reader', and 'Contact Us'. Below the header is the Disha College logo and a secondary navigation menu: 'ABOUT US', 'ACADEMICS', 'ADMISSION'S', 'PROGRAMMES', 'STUDENTS', 'FACILITY', 'ACTIVITIES', 'CELL', and 'MORE'. The main content area is titled 'FEEDBACK' and contains three sections: 'Stakeholder Feedback Form' with a list of links for Student's, Parent's, Alumni's, Staff's, and Employers's feedback forms; 'Feedback Analysis' with a link to 'Feedback Analysis'; and 'Feedback Action Taken' with a link to 'Feedback Action Taken'. The Windows taskbar at the bottom shows the search bar, taskbar icons, system tray with weather (30°C Cloudy), date (8/5/2023), and time (4:03 PM).


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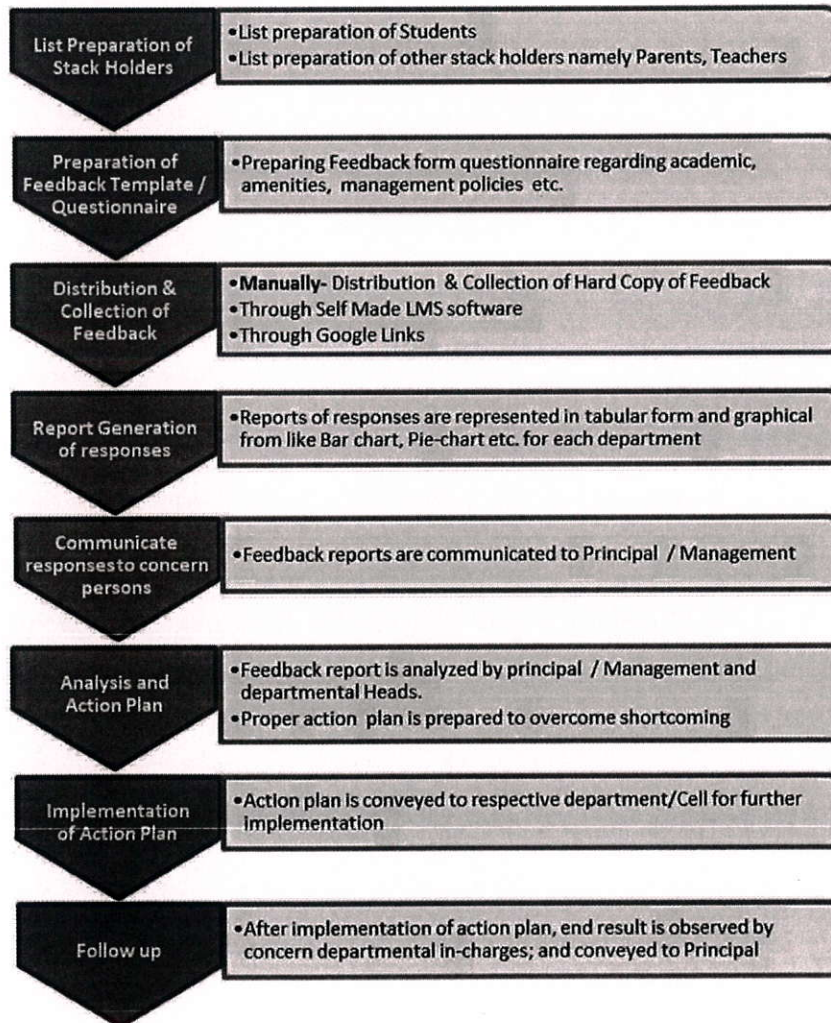
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STACK HOLDER FEEDBACK PROCESS

Disha College is always keen to provide quality education and improve the ambience of the institute. To achieve this, the institute has implemented a feedback process that takes suggestions from the different stakeholders such as students, faculty, alumni and employers. The feedback forms are circulated to all the stakeholders. After collecting the feedback, analysis of the feedback is done and necessary actions are taken according to the suggestions given by the stakeholders.

FEEDBACK MECHANISM




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- Feedback process is followed every year. Feedback is taken from the Students, Parent, Faculty, Alumni and Employers. Feedback form with questions based on teaching learning process, curriculum and ambience are prepared using Google forms / Hard copy and the form links are shared with the respective stakeholders.
- The stakeholders are asked to fill the Google forms or hard copy of blank form within a time limit. They are required to give the responses Strongly Agree, Agree, Neutral, Disagree and Strongly Disagree. For each question, target is set 75% which comes under the Strongly Agree and Agree.
- The Feedback taken from all the stakeholders are analyzed and necessary actions are taken at the department and college level.

Feedback Process	Remarks
Feedback Collection	Applicable to all courses and collected through Google Forms or Hard copy of Forms
Feedback Receiver	Head of the Department
Frequency of the feedback collection	Once in each year
Target	80% Strongly Agree and Agree
Action Taken	Metrics below 80% and suggestions given in comments

EXECUTION OF THE ACTIONS BASED ON THE SUGGESTIONS BY THE STAKEHOLDERS

- Conducted various seminars and workshops through experts.
- Faculty development programs were scheduled to enhance their skill; and motivate them to participate online certification program.
- Various programming skill development programs or events namely hackathon, wall magazine, quiz were organized for Computer Science students.
- MOUs have been signed with various companies and institutions for better employability.
- Soft skill and yoga classes were included into the regular time-table to meet the market demand.
- Students are encouraged to do Swayam, NPTEL and MOOC courses.

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QUESTIONNAIRE

Students

Provide your rating on the following Statements under the provided scales- Strongly Agree (5), Agree (4), Neutral (3), Disagree (2) and Strongly Disagree (1) -

1. How do you rate the delivery of course content on the basis of the following statement?
 - 1.1. The contents are appropriate and career oriented.
 - 1.2. The entire content is completed within the time limit.
 - 1.3. The teachers are punctual and regular in taking lectures and practical.
 - 1.4. The teacher inspires me by his/her knowledge in the subject.
 - 1.5. The teacher provides proper notes of subject.
2. How do you rate the teaching learning process on the basis of various statements?
 - 2.1. Appropriate use of different teaching aids by the teachers- chalkboard, projector, Modern teaching aids (ICT enabled), PPT, Web Resources etc.
 - 2.2. Periodicals assessments are conducted as per schedule- Internals, Unit Test, Mid-term, Pre-university, assignments etc.
 - 2.3. The curriculum is supported with practical / Field work / Project / Seminar / Workshop.
 - 2.4. The teacher provides guidance / counseling in academic and other external issues.
 - 2.5. Opportunities are provided to Participate in Seminars / Workshops / Conferences / Projects. The courses studied by me have enhanced my knowledge as well as my skills and capabilities.
3. How do you rate the Library, Sports & other co-curricular activities by asking some questions?
 - 3.1. The prescribed books/reading materials are available in the library.
 - 3.2. College offers various social outreach / value added activities under the aegis of NSS.
 - 3.3. Various co-curricular activities are well designed and performed adequately by providing Annual Calendar.
 - 3.4. College conducts Educational Tours / Excursions / Picnic in a planned way.
 - 3.5. College provides congenial and ragging free environment.
4. How do you rate the Admission and amenities by following questions?
 - 4.1. The Office staff in the college is cooperative and helpful.
 - 4.2. The Class Rooms, Labs, Toilet / Washroom etc. are clean and well maintained.
 - 4.3. College campus is Surveillance equipped (IP camera) and provides Safe drinking water, Canteen facilities & Internet facilities.
 - 4.4. Overall Academic Experience is Excellent.
 - 4.5. Various statutory committee namely Anti-Ragging, Grievance redressal and Anti-women Harassment Cell are functioning efficiently.



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Parent

Provide your rating on the following Statements under the provided scale- Strongly Agree (5), Agree (4), Neutral (3), Disagree (2) and Strongly Disagree (1) -

1. Getting admission in the college for my ward is a matter of pride for me.
2. The admission process in the college is fair and transparent.
3. My ward is enhancing his/her knowledge base through interaction with teachers the college.
4. The discipline in the college is good.
5. The environment in the college is conducive for learning.
6. There is a positive change in the behavior of my ward after joining the college.
7. I have great respect to the Disha College.
8. Disha College is one the best college in CG.
9. The college information is accessibility to all.
10. The implementation of academic calendar is well executed and promotes learning experience of the students.
11. Employability is given focus in the curriculum implementation.
12. The college employees are cooperative.

Alumni

Provide your rating on the following Statements under the provided scale- Strongly Agree (5), Agree (4), Neutral (3), Disagree (2) and Strongly Disagree (1) -

1. I feel proud to be the alumni of Disha College.
2. The learning I had in the Disha College is useful in my career.
3. The developments in the DC in recent years are laudable.
4. DC is involving alumni in its activities.
5. The alumni have a role to play in academically strengthening the college further.
6. The alumni have a role to play in financially strengthening the college.
7. Formation of alumni associations is a step in the right direction.

Employers

Provide your rating on the following Statements under the provided scale- Strongly Agree (5), Agree (4), Neutral (3), Disagree (2) and Strongly Disagree (1) -

1. Our graduates are proficient to adapt to industry requirements.
2. College implements curriculum efficiently by conducting seminar, workshop, educational tours and other co-curriculum activities for overall personality development of students.
3. The academic initiative of the institute contributes towards achieving the mission and vision of the institute.



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4. Tools/activities/case studies presented in the curriculum facilitating more employability skills among graduates are implementing and well planned
5. Curriculum includes value added courses/ soft skills training/domain specific elective for enhancing constructive learning

Faculty

Provide your rating on the following Statements under the provided scale- Strongly Agree (5), Agree (4), Neutral (3), Disagree (2) and Strongly Disagree (1) -

1. The procedures followed in the college are effective.
2. The work distribution is fair.
3. The work load is reasonably.
4. Working environment of college is friendly and healthy.
5. The training programs organized at the Human Resource Development Centre of the college are helpful.
6. The promotion policies of the college are encouraging.
7. The infrastructure facilities are supporting the work environment.
8. The employees are having clear understanding of their roles and responsibilities.
9. The superior-subordinate relationships are fine.
10. The administration respects women employees and treats them well.
11. The employees have the opportunity to contribute for process development.
12. The employee grievances are settled fairly.
13. The college provides opportunities and support to the Staff and their Family members.

Principal

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